

Hosters vs. Malware: Best Practices

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Domain Registrar – Hosting Provider



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- Overview
  - Why does it matter?
  - Some Guidelines / Best Practices

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- Security Issues / Abuse are not going away
- Apathy is NOT an option
- Self-regulation vs Regulation + govt intervention
- Image / brand / reputation => You value them, don't you?

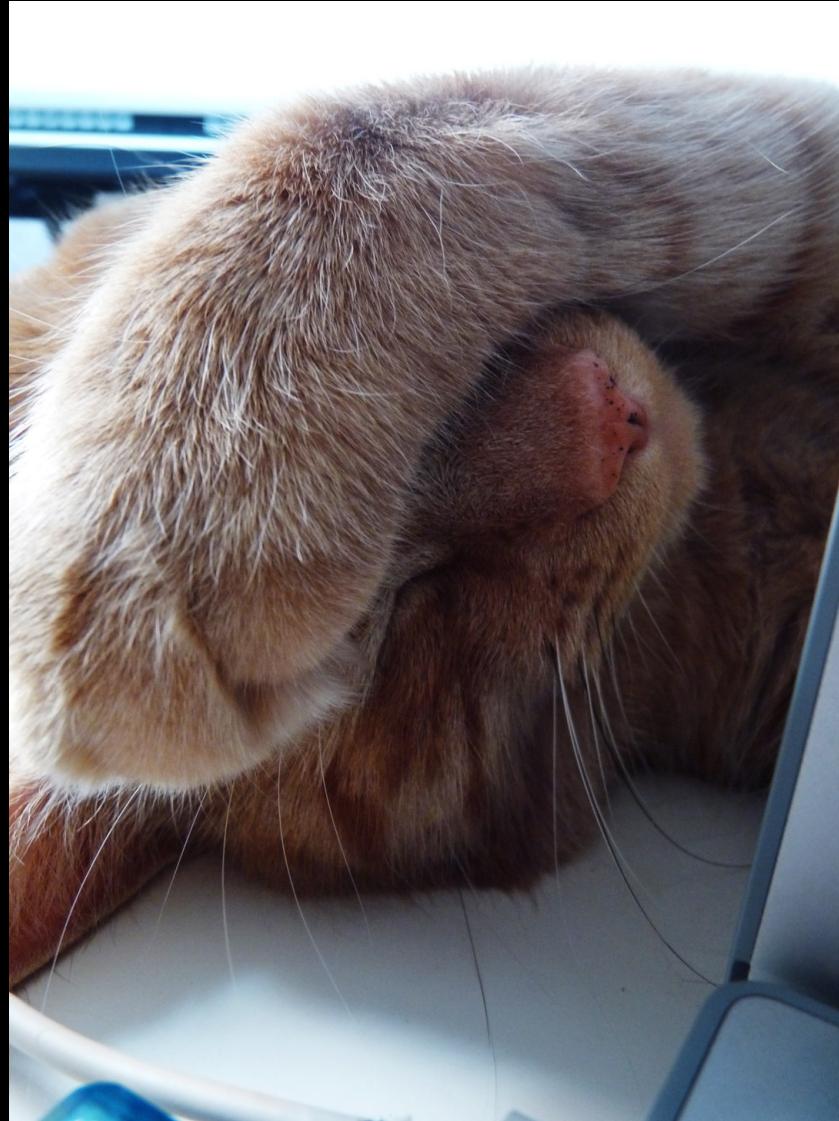
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- Self-regulation => control remains with industry => retain control of destiny
- Govt. Regulation => industry input possibly ignored => lose control of destiny

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- Abuse desk best practices => not rocket science
- No need to think – someone's already developed some
- StopBadware (<http://stopbadware.org/best-practices/web-hosting-providers>)

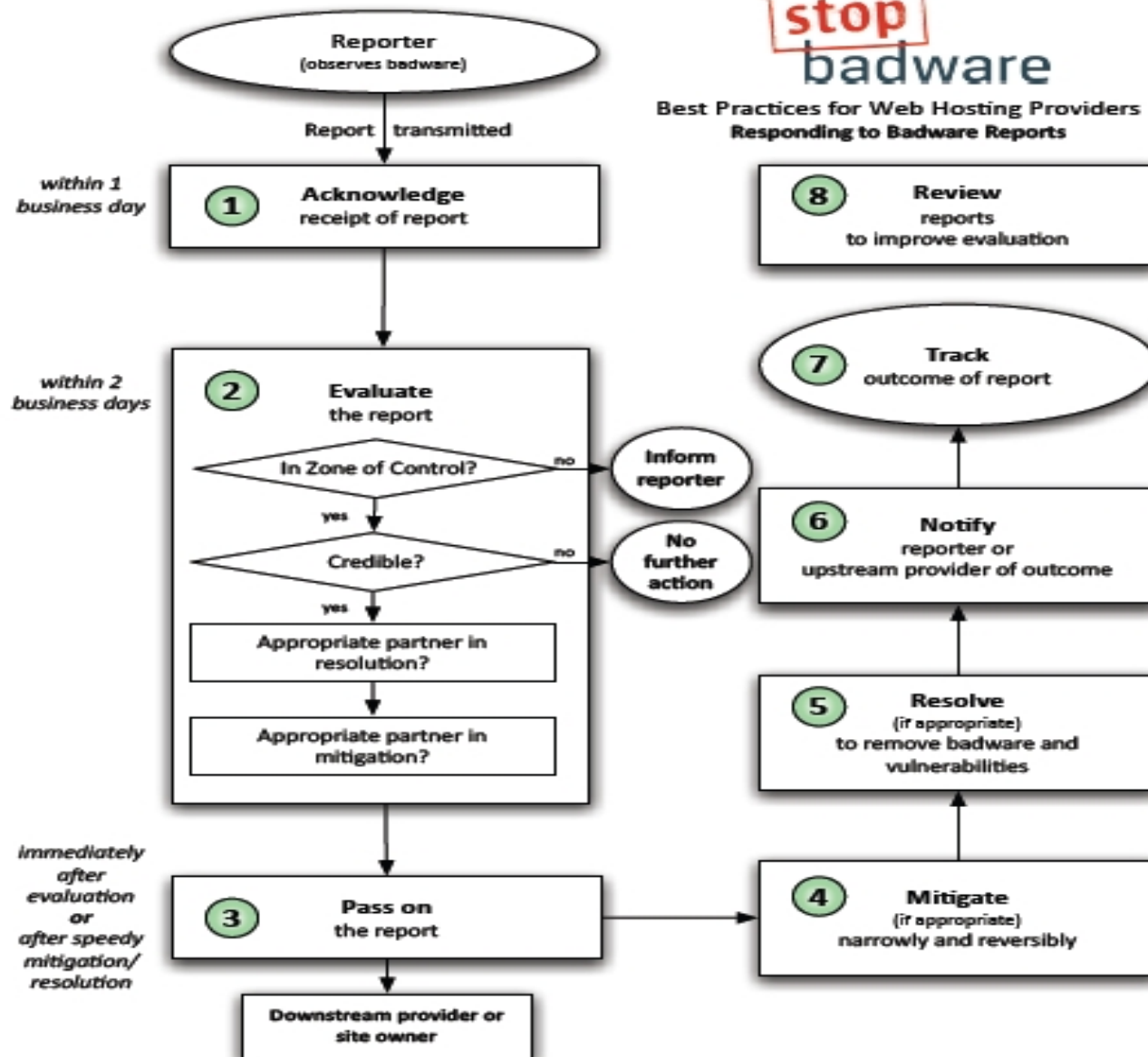


# StopBadWare Action Flow

1. Acknowledge report
2. Evaluate report
3. Pass on the report
4. Mitigate
5. Resolve
6. Notify reporter
7. Track
8. Review



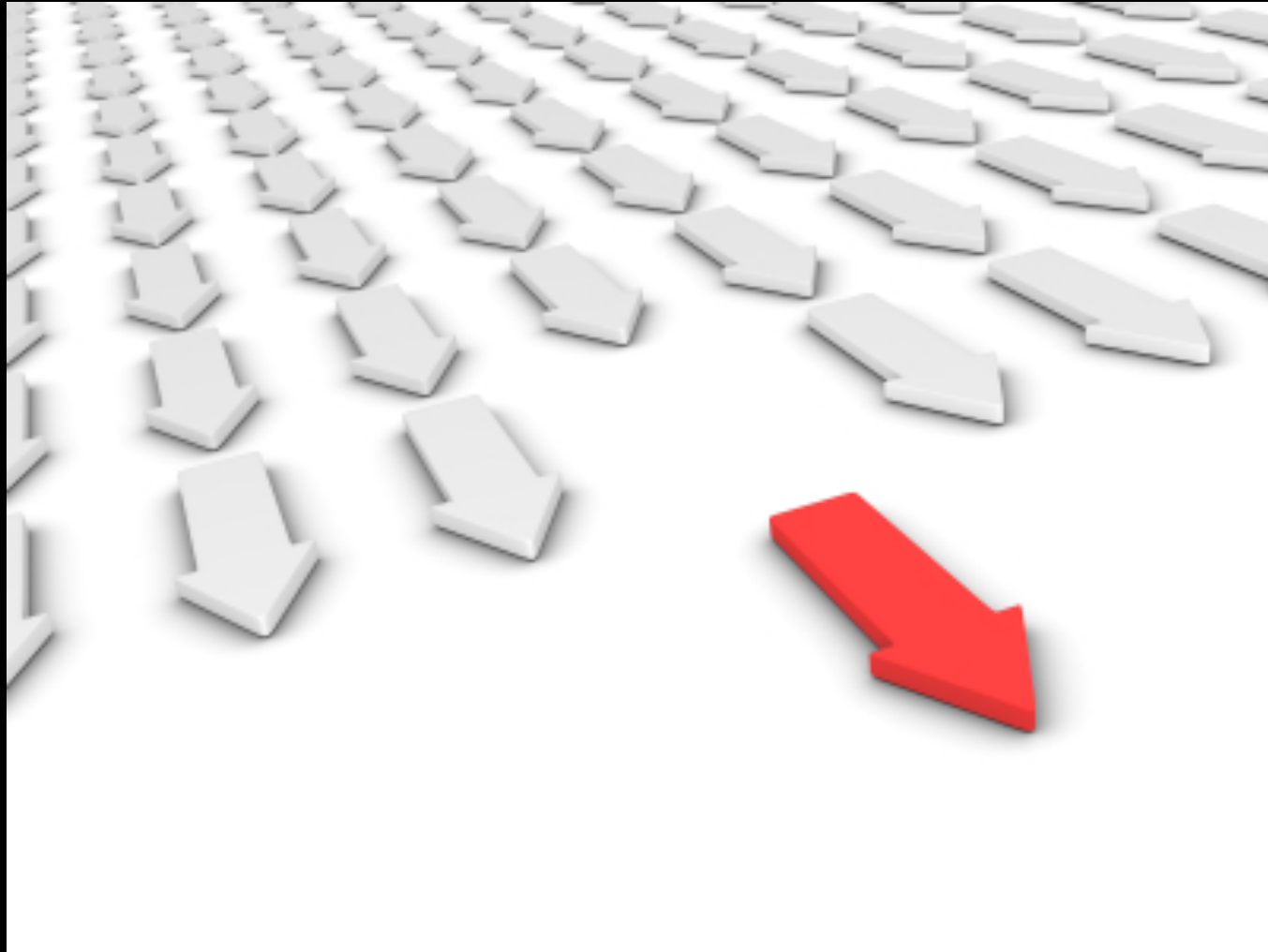
## Best Practices for Web Hosting Providers Responding to Badware Reports



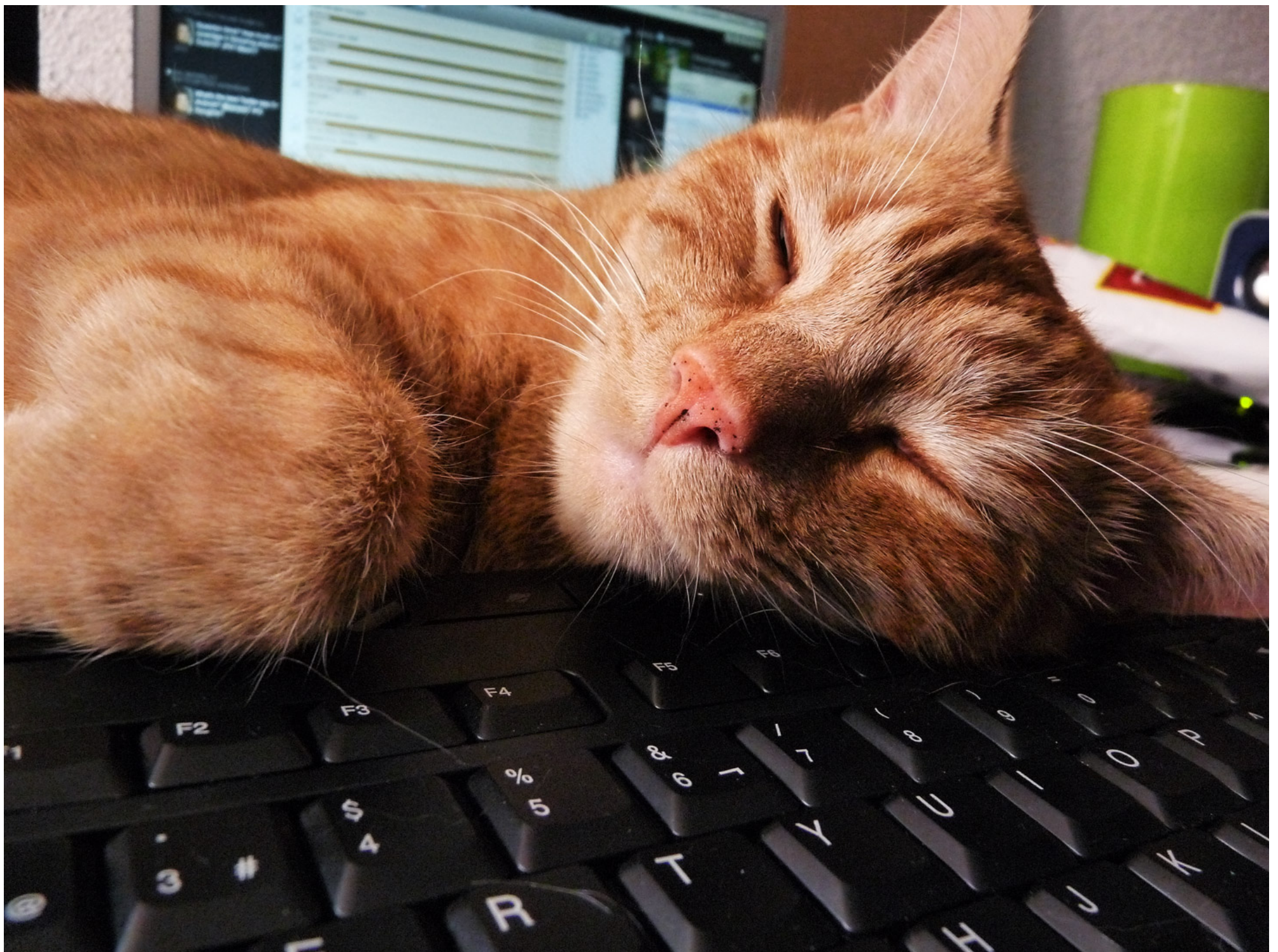
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